

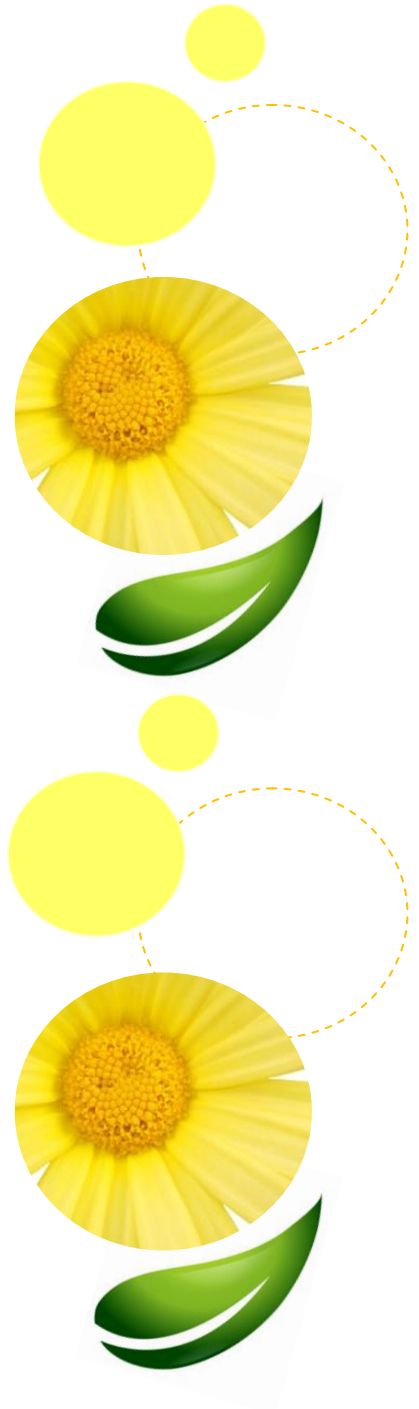


WAMITAB Level 1 Certificate in Cleaning and Support Services

About this qualification

This qualification supports individuals into work by providing the skills cleaning operatives require to undertake roles within the cleaning and support services industry.

Occupations within the cleaning sector are supported by the WAMITAB suite cleaning qualifications. Providing specialist skills to the recently unemployed, the long-term unemployed and individuals that are new to the employment market increasing employment opportunities within this sector.



Who is it for?

- New entrants to the cleaning industry
- Long-term unemployed who wish to retrain
- Apprentices
- Experienced workers that want evidence of their skills

What does this qualification cover?

To achieve this qualification, learners must achieve a minimum of 18 credits (5 from mandatory group A, 4 from optional group B, 2 from optional group C, 4 from optional group D and finally 3 credits from optional group D or E).

The topics covered by this qualification include:

- Personal hygiene standards when cleaning
- Reducing risks to health and safety
- Customer service
- Team and independent working
- Dealing with waste
- Technical cleaning skills



What are the entry requirements of this qualification?

This qualification is open entry. This means that learners interested in undertaking the WAMITAB Level 1 Certificate in Cleaning and Support Services do not require any other qualifications or levels of attainment in order to take this qualification.

However, learners will need to be employed in a suitable position, or have access to the working environment, as the qualification is assessed 'on the job'.

What job role could this qualification lead to or support?

This qualification could have significant benefits for the cleaning workforce as it will act as a gateway to opportunities for career progression or further education by building the confidence of employees and demonstrating that their skills have value.

Cleaning is one of the largest business sectors in the UK, employing over 437,600 people in 30,800 workplaces during 2012 (Asset Skills, 2013). This qualification is ideal for those employed in elementary occupations (79%) in the following job roles:

- Domestic cleaning operative
- Commercial cleaning operative
- Industrial cleaning operative

What are the opportunities for progression to further learning?

Learners that are interested in advancing their careers through further education can go onto study several qualifications at a higher level, including:

- Level 2 Certificate in Cleaning and Support Services
- Level 3 Certificate in Cleaning Services Supervision
- Level 3 Diploma in Cleaning Supervision Skills

General Information

Maximum Guided Learning Hours: 125*

Maximum Total Qualification Time: TBC* *this is the amount of time the average learner is expected to spend in supervised learning and practice, but may vary by learner

Credits: 18

Ofqual Number: 501/2146/7

WAMITAB Code: CSSERV1

Assessment: Portfolio of evidence

Available in the following countries: England, Northern Ireland, Scotland and Wales



Qualification Structure

In order to achieve this qualification, candidates must achieve a total of 18 credits.

This should be made up of: 5 credits from Mandatory Group A, a minimum of 4 credits from Optional Group B, and a minimum of 2 credits from Optional Group C. Candidates must then achieve a minimum of 4 credits from Optional Group D. The remaining 3 credits can be chosen from units in either Optional Group D or Optional Group E. However, candidates must be aware that Optional Group E comprises of Level 2 units, and therefore a maximum of 3 credits can be chosen from this group - any other credits above 3 will not count towards this qualification but can be used as credit elsewhere.

If candidates choose the Level 2 units 'Follow rules to deliver customer service' from Optional Group B, they will not be able to choose any Level 2 units from Optional Group E.

Mandatory Group A

Title	Level	Credits	WAMITAB Unit Code
Maintain personal hygiene standards when cleaning	1	2	C1.02
Reduce risks to health and safety in the workplace	2	3	C2.01

Option Group B

Title	Level	Credits	WAMITAB Unit Code
Do your job in a customer friendly way	1	5	ICSB1
Follow the rules to deliver customer service	2	4	ICSF2

Option Group C

Title	Level	Credits	WAMITAB Unit Code
Work with others and follow reporting procedures in a cleaning environment	1	2	C1.05
Work individually and follow reporting procedures in a cleaning environment	1	3	C1.06

Option Group D

Title	Level	Credits	WAMITAB Unit Code
Work in an environmentally friendly way	1	2	QC107
Use and store cleaning equipment and agents	1	3	QC108
Deal with waste, recyclables, lost property and suspicious packages when cleaning	1	2	QC109
Use electrically powered cleaning equipment effectively and safely	1	3	QC110
Clean Surfaces using correct methods	1	3	QC111



Option Group E

Title	Level	Credits	WAMITAB Unit Code
Clean and maintain internal surfaces and areas	2	4	C2.05
Clean and maintain external surfaces and areas	2	4	C2.06
Deal with routine waste	2	3	C2.07
Clean washrooms and replenish supplies	2	3	C2.08
Clean high risk areas	2	5	C2.09
Clean confined spaces	2	4	C2.10
Clean food areas	2	4	C2.11
Deep clean equipment and surfaces	2	6	C2.12
Clean, maintain and protect semi-hard and hard floors	2	4	C2.13
Clean and maintain soft floors and furnishings	2	4	C2.14
Clean glazed surfaces and facades	2	3	C2.15
Deal with non-routine waste	2	3	C2.16
Carry out maintenance and minor repairs	2	3	C2.17
Perform street cleansing manually	2	3	C2.18
Perform street cleansing mechanically	2	4	C2.19
Work safely at heights	2	3	C2.20
Use a water-fed pole system to clean windows and facades	2	4	C2.21