



## WAMITAB Level 2 Certificate in Cleaning Principles

### About this qualification

Learners who complete this qualification will acquire the skills required by cleaning operatives to deliver a range of cleaning and support services safely and effectively.

All learning during this qualification takes place naturally within a normal working environment. This ensures that professional development within the cleaning industry does not have a significant impact on the delivery of cleaning services for customers.

### Who is it for?

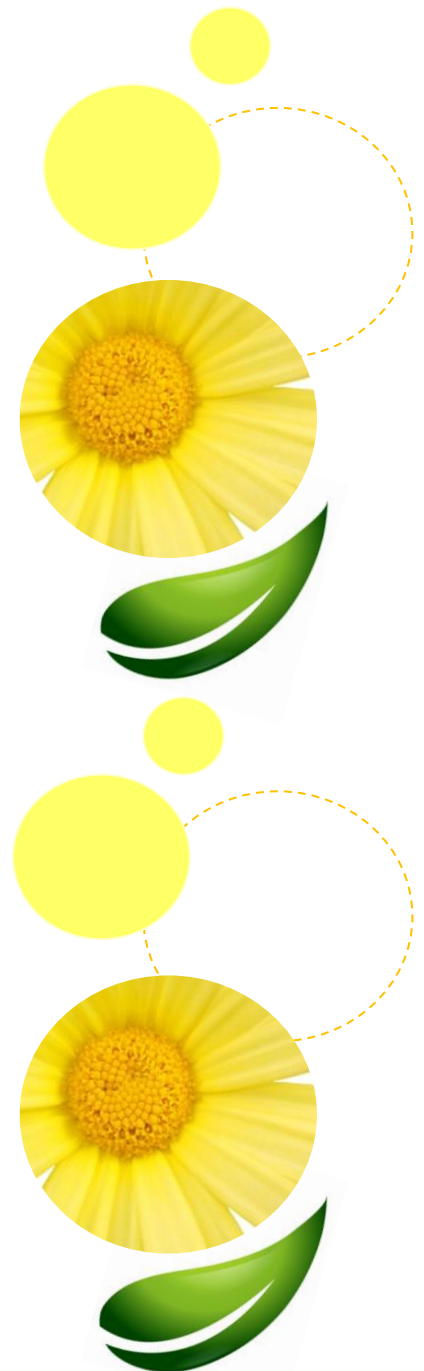
- New entrants to the cleaning industry
- Long-term unemployed who wish to retrain
- Apprentices
- Experienced workers that want evidence of their skills

### What does this course cover?

To achieve this qualification, learners must complete all the mandatory units (10 credits) designed to ensure the learner knows how to deal with waste, possesses the basic customer service skills to deliver cleaning services that meet the demands of clients, and is able to maintain health and safety standards in the workplace.

The learner will then need a further 3 credits from the optional unit group which focuses on the technical cleaning skills individuals require in their job role, including:

- Cleaning external areas
- Cleaning food areas
- Cleaning internal areas and washrooms
- Cleaning specialist equipment





## What are the entry requirements of this qualification?

This qualification is open entry. This means that learners interested in undertaking the WAMITAB Level 2 Certificate in Cleaning Principles do not require any other qualifications or levels of attainment in order to take this qualification.

However, learners will need to be employed in a suitable position, or have access to the working environment, as the qualification is assessed 'on the job'.

## What job role could this qualification lead to or support?

This qualification could have significant benefits for the cleaning workforce as it will act as a gateway to opportunities for career progression or further education by building the confidence of employees and demonstrating that their skills have value.

Cleaning is one of the largest business sectors in the UK, employing over 437,600 people in 30,800 workplaces during 2012 (Asset Skills, 2013). This qualification is ideal for those employed in elementary occupations (79%) in the following job roles:

- Domestic cleaning operative
- Commercial cleaning operative
- Industrial cleaning operative
- Street cleaning operative
- Window cleaner
- Cleaning supervisor/ team leader

## What are the opportunities for progression to further learning?

Learners that are interested in advancing their careers through further education can go onto study several qualifications at a higher level, including:

- Level 2 Certificate in Cleaning and Support Services
- Level 2 Certificate in Local Environmental Services
- Level 3 Certificate in Cleaning Services Supervision
- Level 3 Diploma in Cleaning Supervision Skills

## General Information

**Maximum Guided Learning Hours:** 50\* (this is the amount of time the average learner is expected to spend in supervised learning and practice, but may vary by learner)

**Maximum Total Qualification Time:** 110\*

**Credits:** 13

**Ofqual Number:** 600/0033/8

**WAMITAB Code:** CP2

**Assessment:** assignments, exams or portfolio of evidence

**Available in the following countries:** England, Northern Ireland, Scotland and Wales



## Qualification Structure

Candidates must achieve 10 credits from the Mandatory Units group, and a further 3 credits from the Optional Unit Group.

### A - Mandatory Units

Title	Level	Credits	WAMITAB Unit Code
Dealing with routine and non-routine waste	2	4	201
Health and safety for the cleaning and support services industry	2	4	202
Working with customers and others in the cleaning and support services industry	2	2	203

### B - Optional Units

Title	Level	Credits	WAMITAB Unit Code
Cleaning and maintenance of external surfaces and areas	2	3	204
Cleaning of confined spaces	2	3	205
Cleaning of food areas	2	4	206
Cleaning of glazed surfaces and facades	2	3	207
Cleaning of high risk areas controlled environments	2	4	208
Cleaning of interiors and washrooms	2	3	209
Cleaning of specialist electronic equipment	2	3	210
Deep cleaning of internal equipment surfaces and areas	2	4	211
Maintenance and minor repairs of property	2	3	212
Manual street cleaning	2	3	213
Mechanical street cleaning	2	4	214
Periodic cleaning of hard and semi-hard floors	2	3	215
Periodic cleaning of soft floors and furnishings	2	3	216
Working safely at heights in the cleaning and support services industry	2	4	217
Cleaning with water-fed pole systems	2	3	218
Internal cleaning of passenger transport	2	3	219