

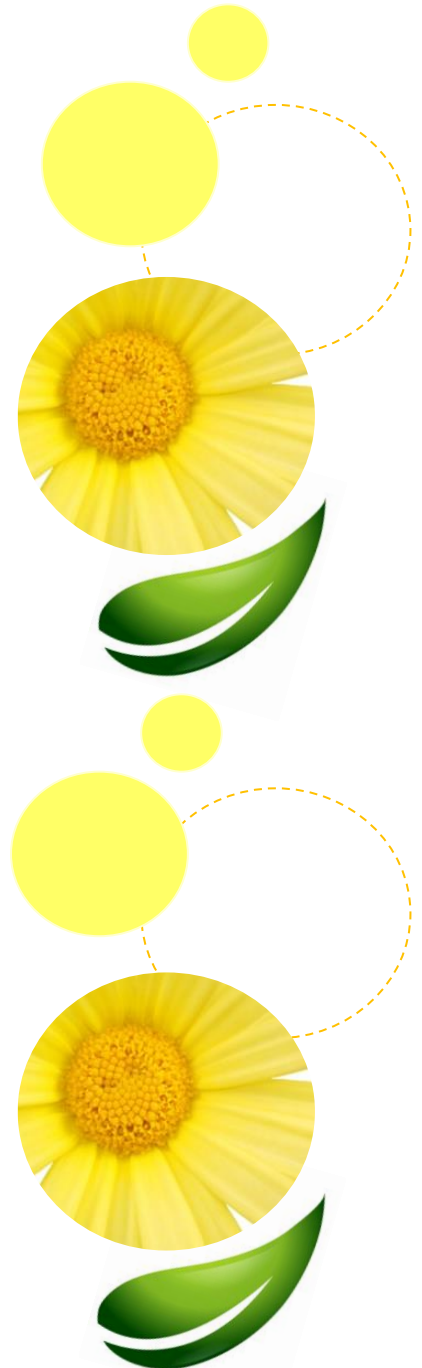


## WAMITAB Level 2 Certificate in Cleaning and Support Services

### About this qualification

Learners who complete this qualification will acquire the skills cleaning operatives require to communicate effectively in the workplace, work independently, work as part of a team, plan their personal development and reduce health and safety risks in the workplace.

This qualification confirms occupational competence and delivery of the qualification usually takes place naturally within a normal working environment. This ensures that professional development within the cleaning industry does not have a significant impact on the delivery of cleaning services for customers.



### Who is it for?

- New entrants to the cleaning industry
- Long-term unemployed who wish to retrain
- Apprentices
- Experienced workers that want evidence of their skills

### What does this qualification cover?

To achieve this qualification, learners must achieve a minimum of 18 credits. The learner will therefore need to complete all the mandatory units designed to develop their communication skills, ability to facilitate personal development and ability to reduce risks to health and safety in the workplace.

The learner must then complete a minimum of 2 credits from optional group B and a further 9 credits (minimum) to be taken from optional group C. These units ensure that learners have developed the team working, reporting and technical cleaning skills required in their current job role.



## What are the entry requirements of this qualification?

This qualification is open entry. This means that learners interested in undertaking the WAMITAB Level 2 Certificate in Cleaning and Support Services do not require any other qualifications or levels of attainment in order to take this qualification.

However, learners will need to be employed in a suitable position, or have access to the working environment, as the qualification is assessed 'on the job'.

## What job role could this qualification lead to or support?

This qualification could have significant benefits for the cleaning workforce as it will act as a gateway to opportunities for career progression or further education by building the confidence of employees and demonstrating that their skills have value.

Cleaning is one of the largest business sectors in the UK, employing over 437,600 people in 30,800 workplaces during 2012 (Asset Skills, 2013). This qualification is ideal for those employed in elementary occupations (79%) in the following job roles:

- Domestic cleaning operative
- Commercial cleaning operative
- Industrial cleaning operative
- Street cleaning operative
- Window cleaner

## What are the opportunities for progression to further learning?

Learners that are interested in advancing their careers through further education can go onto study several qualifications at a higher level, including:

- Level 2 Certificate in Local Environmental Services
- Level 3 Certificate in Cleaning Services Supervision
- Level 3 Diploma in Cleaning Supervision Skills

## General Information

**Maximum Guided Learning Hours:** 36\* this is the amount of time the average learner is expected to spend in supervised learning and practice, but may vary by learner

**Maximum Total Qualification Time:** 101\*

**Credits:** 18

**Ofqual Number:** 501/1890/0

**WAMITAB Code:** CSSERV2

**Assessment:** Portfolio of evidence

**Available in the following countries:** England, Northern Ireland, Scotland and Wales



## Qualification Structure

Learners must achieve a minimum of 18 credits to achieve the qualification. This will be made up of: 7 credits from Mandatory Group A, a minimum of 2 credits from Mandatory Group B and a further 9 credits (minimum) to be taken from Optional Group C.

### Mandatory Group A

Title	Level	Credit	WAMITAB Unit Code
Communicate effectively in the workplace	2	2	C2.02
Develop yourself in the job role	2	2	C2.304
Reduce risks to health and safety in the workplace	2	3	C2.01

### Optional Group B

Title	Level	Credit	WAMITAB Unit Code
Work with others and follow reporting procedures in a cleaning environment	1	2	C1.05
Work individually and follow reporting procedures in a cleaning environment	1	3	C1.06

### Optional Group C

Title	Level	Credit	WAMITAB Unit Code
Clean and maintain internal surfaces and areas	2	4	C2.05
Clean and maintain external surfaces and areas	2	4	C2.06
Deal with routine waste	2	3	C2.07
Clean washrooms and replenish supplies	2	3	C2.08
Clean high risk areas	2	5	C2.09
Clean confined spaces	2	4	C2.10
Deep clean equipment and surfaces	2	6	C2.12
Clean food areas	2	4	C2.11
Clean, maintain and protect semi-hard and hard floors	2	4	C2.13
Clean and maintain soft floors and furnishings	2	4	C2.14
Clean glazed surfaces and facades	2	3	C2.15
Deal with non-routine waste	2	3	C2.16
Carry out maintenance and minor repairs	2	3	C2.17
Perform street cleansing manually	2	3	C2.18
Perform street cleansing mechanically	2	4	C2.19
Work safely at heights	2	3	C2.20