



WAMITAB Level 2 Certificate in Property, Caretaking and Facilities Services

About this qualification

This qualification supports learners to develop the knowledge and skills required by employees to efficiently operate facilities within the public or private sectors.

Learners will develop the skills to maintain service delivery (in areas such as cleaning, maintenance and waste management) that meets health and safety standards, and is efficient and effective.

The qualification can be taken alone, or as a component of the Facilities Services Apprenticeship framework.

Who is it for?

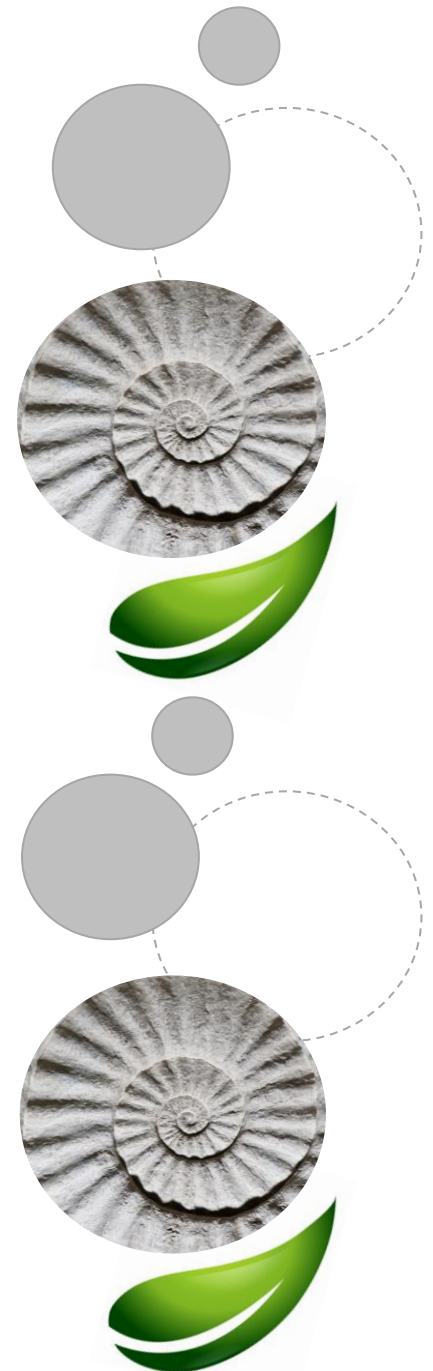
- New entrants to the facilities management industry
- Facilities managers, caretakers, property or estate managers
- Experienced workers seeking a formal qualification

What does this qualification cover?

To achieve this qualification, learners must complete all the mandatory units which are designed to ensure individuals have the knowledge and skills to promote and maintain service delivery, productivity and health and safety in the workplace.

Learners must then achieve units from the optional units group to tailor the qualification to their job role. These units cover a wide range of topics, such as:

- Develop customer relationships
- Managing resources
- Maintain facilities and grounds of premises
- Maintain site security and safety
- Carry out maintenance and minor repairs
- Deal with routine and non-routine waste





What are the entry requirements of this qualification?

This qualification is open entry. This means that learners interested in undertaking the WAMITAB Level 2 Certificate in Property, Caretaking and Facilities Services do not require any other qualifications or levels of attainment. However, learners will need to be employed in a suitable position, or have access to the working environment, as the qualification is assessed 'on the job'.

What job role could this qualification lead to or support?

For people in the facilities management sector, this qualification will therefore act as a gateway to new jobs, opportunities for career progression and as an introduction to further education by building the confidence of employees and providing the workforce with the skills required to facilitate sector growth.

There are currently over 207,800 people employed in the facilities management sector (ONS, 2013) and this qualification is ideal for those employed in associated professional and technical occupations in the following job roles:

- Specialist caretaker
- Property manager
- Facilities assistant or manager
- Senior cleaner

What are the opportunities for progression to further learning?

Learners that are interested in advancing their careers through further education can go onto study several qualifications at a higher level, including:

- WAMITAB Level 3 Certificate in Facilities Management Practice
- WAMITAB Level 3 Certificate in Facilities Management
- WAMITAB Level 4 Diploma in Facilities Management Practice

Learners may also decide to continue on to an Apprenticeship in Facilities Services, following their achievement of this qualification.

General Information

Maximum Guided Learning Hours: 46* *this is the amount of time the average learner is expected to spend in supervised learning and practice, but may vary by learner

Maximum Total Qualification Time: 122*

Ofqual Number: 600/0026/0

WAMITAB Code: PCFS2

Assessment: Portfolio of evidence

Available in the following countries: England, Northern Ireland, Scotland and Wales



Qualification Structure

Learners must achieve three units from the Mandatory Units group and a further three units from Optional Group B. However, if the learners choose unit ICSD1 or PC16, they are only required to complete two units from Optional Group B. If learners choose unit PC09 or SAPC13, combined with ICSD1 or PC16 then they only need to complete two units from Optional Group B.

Mandatory Group A

| Ofqual Code | Unit Title | Level | WAMITAB Unit Code |
|-------------|---|-------|-------------------|
| M/600/2775 | Reduce risks to health and safety in the workplace | 2 | C2.01 |
| K/601/6478 | Promote and maintain service delivery | 2 | PC02 |
| H/601/6480 | Contribute to the effectiveness and efficiency of premises and facilities | 2 | PC03 |

Optional Group B

| Ofqual Code | Unit Title | Level | WAMITAB Unit Code |
|-------------|---|-------|-------------------|
| M/601/6501 | Support the work of a team and develop yourself | 2 | PC04 |
| T/601/1526 | Develop customer relationships | 2 | ICSD1 |
| D/601/6509 | Control the use of resources in a property and caretaking environment | 2 | PC06 |
| H/601/6513 | Maintain grounds of premises and facilities | 2 | PC07 |
| J/601/6522 | Maintain site security and safety | 2 | PC08 |
| H/601/6527 | Control the use of premises and facilities | 2 | PC09 |
| R/600/6348 | Work safely at heights | 2 | C2.20 |
| A/600/6344 | Carry out maintenance and minor repairs | 2 | C2.17 |
| A/601/4492 | Operate plant to maintain the quality of pool water | 2 | SAPC13 |
| T/600/6326 | Deal with routine waste | 2 | C2.07 |
| T/600/6343 | Deal with non-routine waste | 2 | C2.16 |
| L/601/6554 | Deep clean equipment in premises and facilities | 2 | PC16 |